

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Atty. Docket: **KUNKEL=1**

In re Application of:	)	Conf. No.: <b>2041</b>
	)	
<b>Helmut KUNKEL</b>	)	Art Unit: <b>2614</b>
	)	
Appln. No.: <b>10/507,102</b>	)	Examiner: <b>M.A. Haq</b>
	)	
Filed: <b>April 11, 2005</b>	)	Washington, D.C.
	)	
For: <b>METHOD FOR OPERATING</b>	)	<b>December 18, 2007</b>
<b>A CALL CENTER</b>	)	

AMENDMENT

Honorable Commissioner for Patents  
U.S. Patent and Trademark Office  
Randolph Building, Mail Stop Amendments  
401 Dulany Street  
Alexandria, VA 22314

Sir:

In response to the Office Action of **September 18, 2007**, please amend as follows:

**Amendments to the Specification** begin on page 2 of this paper

**Amendments to the Claims** are reflected in the listing of claims that begins on page 3 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.